

## Caerphilly Public Services Board Well-being Plan Six Monthly Performance Report

AGENDA ITEM No. 05-AA4a

Date: 28/5/21

Action Area: AA4 - Safer Communities

Contribution to the 4 Well-being Objectives:

<u>Positive Change</u>—Improved partner working and sharing of workspace, facilities and information will use assets and resources more intelligently.

<u>Positive Start</u>—Educating young people in community responsibility, providing diversion from negative behaviours, work with Gwent Police ACES and Early Intervention providers.

<u>Positive People</u>—Building and maintaining collaborative working/engagement with partners to explore concerns, identify and action relevant solutions. Use of community engagement events to encourage increased reporting.

<u>Positive Places</u>—Work with partners to tackle environmental crime and property defacement and development of mediation services to help residents address problem persons and behaviour directly.

Performance measures where identifiable	Is there a risk this will not be achieved?
Reduced number of people entering Criminal Justice System	Yes
Effective response to ASB—Strike 3 and 4 numbers	No
Identify and respond effectively to crime and ASB challenges.	No
Qualitative measures	
Feedback provided by the community following engagement re. issues in area, perception of community safety and effectiveness of actions being taken.	No

## **Evidence**

- Excellent partnership working between the newly formed Problem Solving Hub / CCBC Licensing officers in relation to preventative and proactive working as a result of COVID restrictions involving Night Time Economy.
- The Community Safety Hub has continued to operate through the pandemic, resorting to TEAMS. Vital partnership meetings have continued to take place tackling organised criminality, anti-social behaviour and other demand drivers where information and intelligence is shared. Information has also been shared between education, and social services in relation to the safeguarding of vulnerable children and domestic violence victims whilst in lockdown / schools closed.
- Work currently underway in relation to the Youth Offending Service and Nxt Gen CSO to look at diversionary tactics and interventions at Strike 1 ASB process. This will help to reduce the numbers of children going through the Criminal Justice process.
- The formation of the Problem Solving hub and WDBC (We don't buy crime) has dedicated a number of resources to assist with reducing demand, crime prevention and enhancing engagement within the community. We are currently process mapping community groups to understand the demographic and diverse composition of our communities. Focus will be on developing WATCH schemes and creating problem solving community groups to help with localised issues by utilising dedicated volunteers.
- Heddlu Bach / Cadets—engagement continued over the last 6 months via google classrooms.
- Grass Fires—a review has been undertaken of the response tactical plan—this has now been completed and ratified. This plan has been written in conjunction with SWFRS to include interventions / crime prevention and education initiatives.
- Hate Crime. A review has been undertaken to ensure that we have a robust system in place to deal with all hate crime incidents and to encourage reporting from within our communities, helping to promote community cohesion.

Ref	Key Tasks	Progress
Α	Community Mapping – Develop an understanding of the demographic and diverse composition of our local communities. This will assist with key engagement initiatives to involve our communities in problem solving issues that affect them. This will allow them to feel empowered and informed in order to deal with localised community safety.	Gwent police now has a dedicated CSO engagement officer who is currently mapping out community groups in conjunction with key engagement partners. There will be focus on forging links with Neighbourhood Watch schemes and promoting other WATCH schemes to help provide crime prevention and safety advice. They will also be promoting the Trinity / Herbert, Philomena and Ella protocols and act as a focal point where children and young people meet. The officer will also signpost the community to other key agencies and voluntary agencies where appropriate. Work is also underway to develop problem solving voluntary groups in the community to assist with solving local issues.
В	Maintain an accurate picture of Anti-Social Behaviour and those responsible; encouraging and facilitating reporting and strengthening community confidence by effectively tackling issues through use of statutory powers or partnership referral and utilising early intervention and prevention schemes.	The newly formed Problem Solving hubs has a dedicated analyst and work closely with neighbourhood teams to identify emerging patterns. A problem orientated policing plan is created that is shared with key partners for actions at partnership tasking meetings. Nxt Gen officers (Youth Engagement) are working closely with the Youth Offending Service to look at early interventions and diversionary tactics to steer those away from the criminal justice system. There will also be a more joined up approach in relation to youth engagement that will involve schools police officers / Nxt Gen / CSP / YOS and voluntary organisations. Community confidence will be enhanced via engagement and surveys.  A number of Dispersal Orders have been issued in recent months to address hotspot areas of anti-social behaviour. Partners have worked together to engage young people, disperse large groups and enforce where necessary.
С	To stand up to Hate / Intolerance and Extremism in our communities by ensuring we robustly monitor and deal with incidents and victims of hate crime.  To ensure that the responsibilities for PREVENT and CHANNEL under Counter Terrorism and Security Act 2015 are met and to implement the Regional Prevent Action Plan that covers training, policy, Channel and community cohesion.	Prevent training has been delivered to front line staff and it is has also been made available during Organised Crime Partnership meetings to key partners. In relation to hate crime reporting, a recent review has been performed that looks at incidents from first point of contact until end of investigation. Each incident is looked at daily and a robust plan is implemented. If it requires a partnership approach then this will be taken through to the partnership tasking meeting for action.  The new Channel Duty Guidance has been reviewed and as a result training has been provided to all Channel Panel members and Panel meetings are now held every 4-6 weeks.  Partners are working together to provide feedback on the new Protect Duty and establish the Caerphilly Protective Security Preparedness Group.

Ref	Key Tasks	Progress
D	demand, Serious Violence / Serious organised criminality, intelligence and community issues. This will be facilitated via the Tasking process through	Emerging demand and repeat victims / locations and subjects will be monitored daily through the Harm Reduction co-ordinator who will sit in the newly formed Problem Solving Hub. A joined up approach with neighbourhood teams will ensure a problem orientated policing plan is implemented that is shared with partners at partnership tasking meetings. The serious organised crime partnership meetings continues.
E	Disorder and areas of vulnerability (CCF / CSF / Modern Day Slavery)	Dedicated operational officers are now in place within the problem solving hubs and will be focussed on driving initiatives and engagement in relation to NTE This work has already started in conjunction with Local Authority Licensing officers and trading standards as lockdown eases.
Guidance sought from the Public Services Board: Nothing at this time.		